

BEFORE THE ELECTRICITY OMBUDSMAN (MUMBAI)

(Appointed by the Maharashtra Electricity Regulatory Commission
under Section 42(6) of the Electricity Act, 2003)

REPRESENTATION NO. 131 of 2024

In the matter of outstanding dues of PD Consumer

Imran Mohammed Akhtar Khan.....Appellant

V/s.

Maharashtra State Electricity Distribution Co. Ltd., Thane (MSEDCL).....Respondent No.1

Torrent Power Limited (TPL), Distribution Franchisee, BhiwandiRespondent No. 2

Coram: Vandana Krishna [IAS (Retd.)]


Date of Order: 11th November 2024

ORDER

This Representation was filed on 29th August 2024 under Regulation 19.1 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2020 (CGRF & EO Regulations 2020) against the Original Order dated 8th May 2024 in Case of 06/2024-25 and Review Order dated 28th June 2024 in Case No. 32 of 2024-25 passed by the Consumer Grievance Redressal Forum, MSEDCL, Bhandup (the Forum). The Forum by its original and review order dismissed the grievance application.

2. Aggrieved by the order of the Forum, the Appellant has filed this representation. The Respondent's submissions are as below.

- (i) The electricity distribution and billing in Bhiwandi was handed over to Torrent Power Limited from 26.01.2007 up to 02.01.2017 as the Distribution Franchisee, and was


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further extended for 10 years. SE (Thane Urban Circe), Thane is the Nodal Officer at present. Consumers used to approach this Nodal office for resolving billing complaints for the MSEDCL period.

- (ii) The Appellant is a power loom consumer of the Respondent from 25.09.1997. His connection was permanently disconnected due to non-payment of arrears. The details of consumer no., address, sanctioned load, contract demand, outstanding dues of MSEDCL and TPL etc. are tabulated below:

Service No.	Name	Address	San. Load (HP)	Date of Supply	Category	Status	MSEDCL Arrears			TPL
							Principal (Rs.)	Interest (Rs.)	Total (Rs.)	Arrears (Rs.)
13012240303	Imran Mohd Akhtar Khan	H. NO. 879, Rangadi Compound, Nr. Royal Hotel, New Gouripada, Narpoli, Bhiwandi	26	25/09/1997	Power-loom	PD on 26/12/2023	2,45,065/-	8,27,189/-	10,72,254/-	6,037/-

- (iii) Aggrieved by the Original Order dated 08.05.2024 and Review Order 28.06.2024 of the Forum, the Appellant has raised the grievance on 12.04.2024 to accept his MSEDCL dues at the rate of 110% of the principal amount, as per MSEDCL **“DF Special Amnesty Scheme-2023” for the PD Consumers of Bhiwandi DF Area.** Interest waiver under **“DF Special Amnesty Scheme-2023”** is currently available for PD consumers **on or before 10.11.2023.** Technically, this amnesty scheme cannot be availed in the present case as the said service was permanently disconnected on 26/12/2023, which was after the last date of the scheme i.e. 10.11.2023.
- (iv) In addition to the original prayer, the Appellant came up with different prayers as under:


“1) to reconsider his appeal and to give the benefit of the scheme and not devoid of the scheme for no fault of him.

2) The cost levied by CGRF of Rs. 5000/- in case no.32/2024 be set aside”.

These different prayers are not maintainable in front of the Appellate Authority.

- (v) Meanwhile, the Respondent MSEDCL has introduced a new PD Amnesty Scheme as **“Mahavitaran Abhay Yojna 2024”** vide Circular No CE (B&R)/PD Amnesty /Circular/ No. 26407 Dated: 29.08.2024. The Appellant is eligible under the said new Scheme. This was conveyed to the Appellant, and he was guided to take benefit of the said scheme, as the scheme is valid only up to **30.11.2024.**

3. The submissions of the Appellant are as below: -


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- (i) The Appellant is a power loom consumer from 25.09.1997 which was permanently disconnected due to non-payment of arrears. The details are charted in Table 1. The Appellant has removed his power loom machinery due to slackness in his business from 26/02/2023, and the consumer was made PD on 26/12/2023.
- (ii) The Appellant is ready to pay 110% of the principal amount, and wants to become arrears free. The Appellant prays that the benefit of this “DF Special Amnesty Scheme-2023” be given.

4. The Appellant by his email dated 16/10/2024 informed this office that the new PD Scheme “**Mahavitaran Abhay Yojna 2024**” is available at present. Hence, this Representation is withdrawn unconditionally.

Analysis and Ruling:

5. The Salient feature of “**Mahavitaran Abhay Yojna 2024**” as mentioned in the MSEDCL Website is as below:

Eligibility to Participate in the Scheme


- *All HT/LT PD consumers including DF area*
- *Consumers made PD on or before 31.03.2024 will be eligible to participate*
- *Scheme tenure: 1st Sep 2024 to 30th Nov 2024*

Benefits offered under Scheme

- *100 % Interest & DPC waiver*
- *Waiver of Demand Charges from TD to PD period*
- *No Interest from PD date to application date*
- *Option for consumer to pay in One Stroke / Installment*
- *Additional rebate of 5% for HT consumers and 10% to LT consumers on principal arrears if paid in one stroke*
- *New connection on receipt of 30% down payment & 06 interest free installments*

The primary grievance is resolved by this new Scheme “**Mahavitaran Abhay Yojna 2024**”. The Appellant is permitted to withdraw this representation. The Representation of the Appellant is disposed of accordingly.

Sd/
(Vandana Krishna)
Electricity Ombudsman (Mumbai)


(Dilip Dumbre)
Secretary
Electricity Ombudsman Mumbai

